



Energy

guide

for students
in Grenoble



Moving to Grenoble

1

You have **3 days** after you have moved in to activate your electricity and natural gas contract.

Call Gaz Électricité de Grenoble as soon as possible!

04 76 84 20 00 / Choice 1

Or subscribe directly online at:

www.geg.fr

You will need:

- Your bank details
- Your address and floor
- Former occupant's name

Choosing my price

2

The price

The choice of your electricity or gas tariff depends on the number and type of appliances in your apartment.

It is composed of a fixed subscription and of an energy price depending on your consumption.

Moving to Grenoble

Contact

You want to subscribe an energy contract ?

CONTACT US

MORE INFORMATION

24h / 24 et 7j / 7j at www.geg.fr

CALL CENTER
+33 4 76 84 20 00

VAUCANSON AGENCY

5, place Vaucanson
38000 GRENOBLE

Plan on the other side!



In partnership with Université de Grenoble



MANAGING MY ENERGY ACCOUNT

Moving to Grenoble

3

Paying my energy bill on-line

Create your own «Espace Client» on www.geg.fr

Espace Client : a free service

- You can reach directly your account.
- You pay on-line : your account is **secured**.
- If you want, you can change your method of payment.

The e-services

- Save time and do an ecologic gesture by choosing the «e-facture». You won't receive energy bill sheets anymore!
- You can benefit from this service from the moment you receive your first energy bill.
- An e-mail will inform you if a new bill is available.
- Don't think about how to pay your bills anymore, you will be directly debited according to your choice (monthly or quarterly debit).
- Your bill is a PDF file.
- Each electronic bill is an original bill and therefore is a domicile proof.

Leaving my flat

4

Before moving out

Call Gaz Electricité de Grenoble

04 76 84 20 00 / Choice 3

Or unsubscribe directly online at:

www.geg.fr

I inform GEG of my departure date at least **15 days in advance**.

An appointment with a technician is sometimes necessary!

Contact

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Sparing with Eco-gesture

Heating

- If you lower by 1°C the temperature of your flat, you'll save up to 7% on your yearly consumption.
- If you leave your flat for a while, it's recommended to lower the temperature of your heating by 4°C.

Hot water

- If you prefer having a shower instead of a bath, you'll cut by 4 the water consumption.
- Turning off the sleep-mode of electrical appliances allows a deduction of 10% on the annual bill.

Sleep-mode

- When the batteries of your laptop and mobile phone are full, it is important to unplugging them.

Fridge and Freezer

- Defrosting the fridge and the freezer once a month and checking the water-resistance of the joint can save money.

Cooking appliances

- Putting a cover on your saucapan cuts by 30% the energy consumption of the cooking appliance.

Energy is our future, let's save it!

English

Appointment number
Bank account details
Bank details
Breaker
Contract
Customer reference
Date
Debit
Electricity
Electricity meter
Flat
Heating
Hot water
Individual heating
Inside
Intercom
Invoice address
Kilowatt-hour (kWh)
Natural gas
Natural gas meter
Outside
To move in
To move out
Urban heating

French

Rendez-vous
Relevé d'identité
RIB
Disjoncteur
Contrat
Référence client
Date
Prélèvement
Électricité
Compteur d'électricité
Appartement
Chauffage
Eau chaude
Chauffage individuel
Intérieur
Interphone
Adresse de facturation
Kilowatt-heure (kWh)
Gaz naturel
Compteur de gaz naturel
Extérieur
Emménager
Déménager
Chauffage Collectif

Vocabulary